2008 Strategic Plan

Our mission is to provide high-quality, cost-effective transportation systems that are safe, reliable, and responsive for the economical and efficient movement of people and products.

We envision transportation systems and services that are characterized by safety, reliability, and innovative technology and are founded on a workforce of highly-trained, motivated, and committed employees. We will continue to be sensitive to the environment while integrating the multiple interests of all citizens, visitors, business, industry, and government.

MISSION AND VISION STATEMENTS	CORE FUNCTIONS, GOALS, AND OBJECTIVES	CURRENT MEASURE	2011 BENCHMARK
HIGHWAYS Mission: Provide a safe, multimodal transportation system that is customer focused, enhances the quality of life, is environmentally compatible, and respects Idaho's history. Vision: We envision greater demands for internal and external services, higher expectations resulting from population growth and increased public mobility, and more in-depth involvement with the public.	Core Function: Direct statewide activities in facility improvement, maintenance, operation, and safety of the State Highway System. (Title 40, Idaho Code)		
	Infrastructure Preservation Goal: Meet or exceed Idaho standards for improvement and maintenance of state highway facilities.		
	Objectives: • Maintain 82% of pavement with a condition rating of good or fair. ^{2,3}	80%	82%
	• Reduce the number of weight-restricted bridges to seven or less. ³	8	4
	• Reduce the number of height-restricted bridges to four or less. ³	6	4
	• Reduce the number of width-restricted bridges to 19 or less. ³	37	19
	Safety Goal: Improve safety on the State Highway System.		
	Objectives: • Improve three or more existing railroad crossings annually. ³	7	3
	• Reduce the five-year highway fatality rate to 1.73. 1,2,3	1.84	1.73
	• Reduce the five-year highway serious-injury rate to 9.21. 1,2,3	11.56	9.21
	• Increase the seat-belt-usage rate to 90%. 1,2,3	79.8%	90%
	System Efficiency Goal: Improve the division's operational processes.		
	Objectives: • 95% of rural miles uncongested. ^{2, 3}	95%	95%
	• A travel delay index of 1.5 or less on 82% of measured urban lane miles. ^{2,3}	83%	82%
	• Assure that 95% of highway projects are ready to bid on time.3	72%	95%
	 Award 90% of highway projects within programmed amounts.³ 	75%	90%
	• Assure that accumulative final contract amounts are within 104% of the detailed estimates. ³	109%	104%

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MISSION AND VISION STATEMENTS	CORE FUNCTIONS, GOALS, AND OBJECTIVES	CURRENT MEASURE	2011 BENCHMARK
AERONAUTICS Mission: Encourage the development of commercial and general aviation, support the development and improvement of statewide-system airports and air navigation facilities, promote aviation safety and education, facilitate search and rescue activities, and maintain state aircraft operations. Vision: We envision a high-quality, effective, efficient, and safe aviation system that meets the current and future requirements of a growing and diverse Idaho aviation public.	Core Function: Assist Idaho municipalities in developing local airports into a safe, coordinated aviation system. (Title 21, Idaho Code) Infrastructure Preservation Goal: Improve Idaho's airports and airstrips. Objective: Increase the overall statewide airport pavement-condition index to 81. 2,3 Safety Goal: Improve the safety of Idaho's aviation system. Objectives: Train a minimum of 170 pilots and flight instructors annually at safety-related aviation seminars. 3	77 184	81 185
	• Increase the number of eligible aircraft registered to 83%. ³	81%	83%
MOTOR VEHICLES Mission: Manage drivers' licenses and driver records, weigh-station operations, vehicle registrations, vehicle titles, over-legal permits, vehicle dealer licensing, and the efficient collection of the fees these programs generate.	Core Function: Manage driver's license, weigh-station, vehicle registration, vehicle titling, and over-legal permits programs; and efficiently collect the fees these programs generate. (Title 49 and sections of Title 40, 61, and 63, Idaho Code) Efficiency Goal: Improve and enhance Idaho's driver and vehicle programs.		
Vision: We envision meeting the needs and expectations of motor vehicle customers, and of the County Sheriffs and Assessors who work as our agents by providing excellent customer service.	Objective: • Transfer 60% of over-legal permits electronically. 3	52%	60%
	• Transfer 75% of hazardous materials endorsements electronically. ³	55%	75%
PUBLIC TRANSPORTATION Mission: Support the state transportation system by administering high quality public transportation programs offering financial and technical assistance for the planning, delivery, and coordination of safe, reliable, effective, and cost-efficient systems throughout the state. Vision: We envision an expanding transportation system that provides multi-modal choices and connections to local communities while enhancing the quality of life in Idaho and protecting the environment. We envision engaging local communities to plan for and support affordable public transportation systems that contribute to economic development and provide access for Idaho citizens.	Core Function: Promote and coordinate safe, efficient, and enhanced public transportation services and provide oversight and assistance to local and regional transportation systems statewide. (Title 40, Idaho Code and Governor's Executive Order 2000-05) Infrastructure Preservation Goal: Preserve and expand Idaho's public transportation systems. Objective: Increase to 35 the rural counties served by local public transportation systems receiving operating funds for rural public transportation services. Safety and Security Goal: Improve safety on Idaho's public transportation systems.	29	31
	Objective: • Support the development and implementation of 14 rural transit providers' federally funded safety and security plans. ³ Efficiency Goal: Improve project and program delivery in 12 rural transit systems by using technology and intelligent transportation systems. Objective:	10	14
	Fully install passenger and transit security technologies. Fully install automated para-transit scheduling technologies	45%	100%
	in 10 rural systems. ³	65%	100%

External Factors Affecting Agency Goals: (1) High population and traffic growth, (2) Stagnant revenue is not keeping pace with growth, (3) Construction costs are outpacing highway user revenue.

Note: Benchmarks established by: 1 U.S. D.O.T. trends and standards, 2 Internal research/testing, 3 agency goals.

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